

WHAT HAPPENS DURING AN ON-SITE CARBON SURVEY?

During your carbon survey, we will aim to identify opportunities to save energy and carbon in your business. We will also ask you about your business operations including your use of water, production of waste and business transport.

This is a walkaround, non-invasive survey. We will need access to all areas of your premises and will take notes and photographs (where we can) during the visit. A typical survey takes around 2 hours.

HOW WE WILL WORK DURING THE SURVEY



As a minimum, we will follow the health and safety policies of your business. We will ask you what you expect of us during your initial survey phone call.



As well as following your lead, we may wear additional personal protective equipment in certain situations, such as face coverings in enclosed areas.



To reduce our environmental impact, we will try to use public transport or active travel to get to you.



We will call you on the morning of the visit to check you are well and that the site visit is going ahead as planned.



We will take photos while on site, avoiding people, screens and other sensitive information. Please let us know if you don't want us to take photos in certain areas.



We will minimise touching of equipment controls and surfaces as much as possible and will sanitise our hands before, during and after the survey.



Please don't give us paperwork when we are on site. Instead, email additional information to us which saves paper and is easier for us to file and handle.



If we fall ill or test positive for Covid-19 within 5 days of your survey, we will let you know as soon as possible by phone. If you or someone we have been in contact with tests positive within 5 days of your survey, please let us know as soon as possible by phone.